Appendix 1 – Communities and Environment Key Performance Indicators

	BASELINE					2022/23			2023/24		NOTES
	Value	Date	Frequency	Source	July- Sept	Oct- Dec	Jan-Mar	Apr- Jun	Jul- Sept		
INDICATORS - Community and Environment											
Community Safety											
Total number of ASB cases	86	Apr-June 2022	Quarterly	ASB Database (Excel)	126	50	78	94		\	ASB cases reported to the Borough Council continue be relatively high, although this is subject to seasonal peaks and troughs with Apr-Jun 2023 having a similar value to Apr-Jun 2022.
Total number of victim-based crimes Climate Change	1,982	Apr-June 2022	Quarterly	Kent Police	2,040	1,868	1,894	1,868		\	Victim based crime continues to be relatively low and Tonbridge & Malling remains one of the lowest areas in Kent for crime.

T&M carbon dioxide emissions data (ktCO2e)	816.4	2021	Annually	BEIS – CO2 Emissions Statistics	N/A	N/A	N/A	N/A		NB old baseline (2020: 757 ktCO2e) replaced by more recent baseline for 2021. 2020 was an anomaly year due to covid-19 lockdown impacts.
TMBC annual carbon audit emissions data (ktCO2e)	3.20	2021/22	Annually	Primary Research/gov.uk	N/A	N/A	3.30	N/A	→	Council emissions are rising due to Scope 3 (Leisure Trust, Refuse Collection, Staff commuting and business travel). Council emissions from use of electricity in our buildings and emissions from our own vehicle fleet are falling. See Carbon Audit for full information.
Environmental Protection										
Number of Contaminated land enquiries	13	2021/22	Annually		N/A	N/A	6	N/A		
Total number of service requests leading to investigation	512	2021/22	Annually	IDOX Uniform	N/A	N/A	518	N/A	\rightarrow	Figures in Jan-March
Number of Enforcement notices served	9	2021/22	Annually	EP Notices Register	N/A	N/A	8	N/A	\rightarrow	column are total annual figures for 2022/23
Food & Safety										

Number of food safety										
_									\rightarrow	
inspections due risk category				15.67411.16						
A-C	35	Apr-Jun22	Quarterly	IDOX Uniform	36	44	33	30		
Number of food safety									\rightarrow	
inspections undertaken risk									,	
category A-C	62	Apr-Jun 22	Quarterly	IDOX Uniform	65	41	47	34		
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Number of food safety									\rightarrow	
inspections due risk category										
D-E	36	Apr-Jun22	Quarterly	IDOX Uniform	65	91	49	45		
		•								
Number of food safety									\rightarrow	
inspections undertaken risk										
category D-E	79	Apr-Jun22	Quarterly	IDOX Uniform	68	90	85	91		
		-								
One You										
									\rightarrow	Slight drop in numbers but
Number of clients referred		Apr-June		Refer All OYWK						overall trend is around
into the service	182	2022	Quarterly	database	141	185	214	199		200 per quarter.
into the service	102	2022	Quarterry	aatabase		100				200 per quarter.
Waste Services										
Total number of actual missed				Whitespace					1	
collection	14,954	2021/22	Annually	Analytics	N/A	N/A	13,217	N/A		
Collection	14,334	2021/22	Aillidally	Analytics	N/A	IV/A	13,217	IV/A		
Total number of formal									1	
complaints - refuse and				Whitespace					'	
recycling	525	2021/22	Annually	Analytics	N/A	N/A	274	N/A		
recycling	323	2021/22	Ailliaally	Analytics	N/A	N/A	2/4	IV/A		Due to lag in data, Jan-
Total number of complaints -				Whitespace					1	March figures are the
street cleansing	256	2021/22	Annually	Analytics	N/A	N/A	214	N/A	'	most recent figures.
Street dicurising		2021/22	, amadily	Analytics	II, A	11,74	214	, A		most recent rigures.
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Total number of complaints (including missed collections)	15,765	2021/22	Annually	Whitespace Analytics	N/A	N/A	13,957	N/A	↑	
% of household waste sent for recycling and composting	51.60%	2020/21 (audited)	Annually	Waste Data Flow (Defra)	N/A	N/A	N/A	N/A		
Leisure Services/Centres										
Total income from events	£35,000	2021/22	Annually	Integra	N/A	N/A	£39,244	N/A	↑	
Overall income (% to profile)	102%	Apr-Jun 2022	Quarterly	TMLT Management System	103%	105%	117%	N/A	↑	Figures for Jan-Mar 2023 now available. NB although costs have
Overall expenditure (% to profile)	108%	Apr-Jun 2022	Quarterly	TMLT Management System	108%	108%	110%	N/A	V	exceeded profile, income has exceeded profile to a greater degree.
Total Attendance - LLC, AC, TSP and PWGC (cumulative for year by quarter)	275,578	Apr-Jun 2022	Quarterly	TMLT Management System	601997	862706	1,191,704	N/A		Difficult to assess trend for one yearly cycle of attendance.