

T&M carbon dioxide emissions data (ktCO2e)	816.4	2021	Annually	BEIS – CO2 Emissions Statistics	N/A	N/A	N/A	N/A		NB old baseline (2020: 757 ktCO2e) replaced by more recent baseline for 2021. 2020 was an anomaly year due to covid-19 lockdown impacts.
TMBC annual carbon audit emissions data (ktCO2e)	3.20	2021/22	Annually	Primary Research/gov.uk	N/A	N/A	3.30	N/A	→	Council emissions are rising due to Scope 3 (Leisure Trust, Refuse Collection, Staff commuting and business travel). Council emissions from use of electricity in our buildings and emissions from our own vehicle fleet are falling. See Carbon Audit for full information.
Environmental Protection										
Number of Contaminated land enquiries	13	2021/22	Annually		N/A	N/A	6	N/A		Figures in Jan-March column are total annual figures for 2022/23
Total number of service requests leading to investigation	512	2021/22	Annually	IDOX Uniform	N/A	N/A	518	N/A	→	
Number of Enforcement notices served	9	2021/22	Annually	EP Notices Register	N/A	N/A	8	N/A	→	
Food & Safety										

Number of food safety inspections due risk category A-C	35	Apr-Jun22	Quarterly	IDOX Uniform	36	44	33	30		→	
Number of food safety inspections undertaken risk category A-C	62	Apr-Jun 22	Quarterly	IDOX Uniform	65	41	47	34		→	
Number of food safety inspections due risk category D-E	36	Apr-Jun22	Quarterly	IDOX Uniform	65	91	49	45		→	
Number of food safety inspections undertaken risk category D-E	79	Apr-Jun22	Quarterly	IDOX Uniform	68	90	85	91		→	
One You											
Number of clients referred into the service	182	Apr-June 2022	Quarterly	Refer All OYWK database	141	185	214	199		→	Slight drop in numbers but overall trend is around 200 per quarter.
Waste Services											
Total number of actual missed collection	14,954	2021/22	Annually	Whitespace Analytics	N/A	N/A	13,217	N/A		↑	Due to lag in data, Jan-March figures are the most recent figures.
Total number of formal complaints - refuse and recycling	525	2021/22	Annually	Whitespace Analytics	N/A	N/A	274	N/A		↑	
Total number of complaints - street cleansing	256	2021/22	Annually	Whitespace Analytics	N/A	N/A	214	N/A		↑	

Total number of complaints (including missed collections)	15,765	2021/22	Annually	Whitespace Analytics	N/A	N/A	13,957	N/A		↑	
% of household waste sent for recycling and composting	51.60%	2020/21 (audited)	Annually	Waste Data Flow (Defra)	N/A	N/A	N/A	N/A			
Leisure Services/Centres											
Total income from events	£35,000	2021/22	Annually	Integra	N/A	N/A	£39,244	N/A		↑	
Overall income (% to profile)	102%	Apr-Jun 2022	Quarterly	TMLT Management System	103%	105%	117%	N/A		↑	Figures for Jan-Mar 2023 now available. NB although costs have exceeded profile, income has exceeded profile to a greater degree.
Overall expenditure (% to profile)	108%	Apr-Jun 2022	Quarterly	TMLT Management System	108%	108%	110%	N/A		↓	
Total Attendance - LLC, AC, TSP and PWGC (cumulative for year by quarter)	275,578	Apr-Jun 2022	Quarterly	TMLT Management System	601997	862706	1,191,704	N/A			Difficult to assess trend for one yearly cycle of attendance.